LOFT

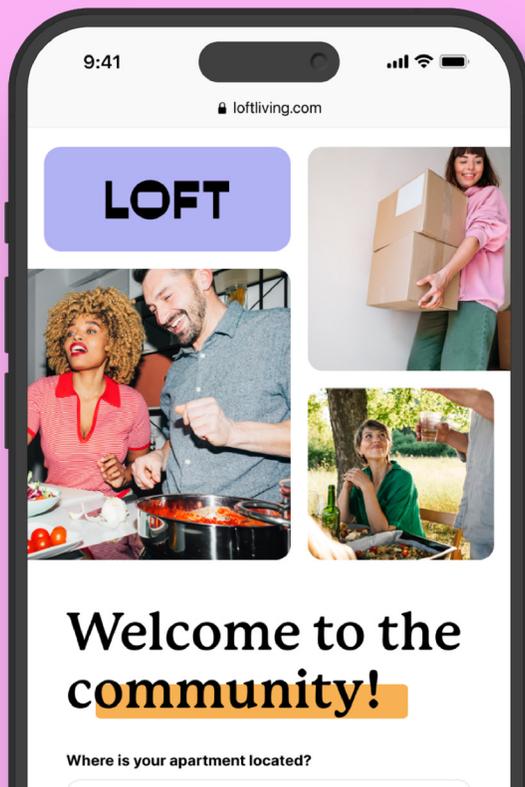## Quick guide: Logging In and Registering for LOFT™

LOFT Living is your community's resident portal and mobile app, which enables you to stay connected with staff and other residents, manage rent payments, submit service requests, and much more.

I received a registration email

1. Click on the registration link in your email
2. Enter **username** (email address)
3. Enter **password**

I can't find my registration email

1. Check your email (including spam folder) for **Welcome** email
2. Complete registration steps

Incorrect Password

1. Go to **<communityname>**.loftliving.com (mobile or desktop)
2. Click **Forgot**
3. Enter **email**
4. **Submit**
5. Check your email (including spam folder) for Password **Reset email** and click **Reset Password**

Still not receiving an email? Contact the leasing office.

Don't have a registration email?

1. Go to **<communityname>**.loftliving.com (mobile or desktop)
2. Click New User button—after entering required info, a new email will be sent. *Error after entering information in **New User** button? Contact the leasing office.*
3. Check your email (including spam folder) for **Welcome** email
4. Complete **registration** steps

Download the LOFT Living App

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